

Infrastructure Options (Pty) Ltd

POPIA Website Privacy Policy

1. Introduction

Infrastructure Options (Pty) Ltd is committed to protecting your privacy and ensuring your personal information is processed lawfully and transparently in accordance with the Protection of Personal Information Act No. 4 of 2013 (POPIA).

2. Information We Collect

We collect personal information directly from you when you use our website, fill out forms, or contact us. This may include:

- Identifiable Information: Name, surname, email address, phone number, company name.
 - Website Usage Information: IP address, browser type, ISP, operating system, and pages visited (collected via cookies).
 - Special Personal Information: We do not collect special personal information (e.g., race, religion, health) unless necessary and allowed by law.
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3. Purpose of Processing

We process your information for legitimate business purposes, including:

- Responding to your queries or providing services/solutions.
 - Improving our website and user experience (cookies).
 - Sending marketing information (if consented).
 - Compliance with legal and regulatory obligations.
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4. Sharing of Personal Information

We may share your information with trusted third-party service providers who assist us in operating our website or delivering services. We ensure these parties adhere to strict confidentiality and POPIA compliance standards.

5. Data Security and Storage

We take reasonable, technically, and organizationally appropriate measures to protect your personal information against loss, misuse, unauthorized access, or disclosure. Information is stored only as long as necessary to fulfill the purpose for which it was collected.

6. Your Rights

Under POPIA, you have the right to:

- Access the personal information we hold about you.

- Request that we correct or delete inaccurate or outdated information.
- Object to the processing of your personal information.
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7. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the privacy practices of these sites.

8. Contact Information (Information Officer)

For any questions regarding this policy or to exercise your rights, please contact our Information Officer:

- Name: Dr Ron Watermeyer
- Email: watermeyer@ioptions.co.za
- Phone: +2782 460 5963